



Main Office and Mailing Address
4 Winners Circle • Albany, NY 12205
(518) 458-2195 | (800) 468-5500 | fax (518) 458-2261
www.capcomfcu.org

Other Branch Locations
Brunswick • Clifton Park • Cohoes • Colonie • Glenmont
Latham • Malta • Niskayuna • North Greenbush

Capital Communications Federal Credit Union Electronic Statements

View your monthly CAP COM Federal Credit Union Member Statement – at your convenience, from the comfort of your home or anywhere you have access to a computer with Internet connectivity.

CAP COM's eStatements are:

Fast More secure than standard paper statements, you get your information quicker – as much as two to three days earlier than paper mail! Each month you'll be sent an email notifying you that your statement is ready for viewing.

Secure Protected by individual passwords and 128-bit encryption to prevent access or interception

Efficient Save time and money by eliminating paper processing and postage

eStatement Notification & Delivery: Each time your statement is ready, you will receive an email from CAP COM with a link to your eStatement login page.

Important eStatement Disclosure

Once you enroll in the CAP COM eStatement Program, you will no longer receive your periodic (monthly or quarterly) Member Statement on paper through the United States Postal Service. CAP COM will document and archive all statements to ensure future availability whether produced electronically or in print. You will be promptly notified by email each time your statement(s) is available.

- By consenting below you are agreeing to receive only your periodic statement by electronic means. Your consent to participate applies only to periodic statements and does not include other notices or promotional materials. You may convert back to the paper copy of your monthly member statement at any time with no cost to you by notifying the Credit Union.
- You must advise the Credit Union of future e-mail address changes.
- If you need to request a paper copy of your periodic statement please contact the Credit Union. Paper copies will be sent upon request at no cost to you.
- All notifications and changes can be made by contacting our Call Center at (518) 458-8986 or (800) 634-2340 or by sending an email to service@capcomfcu.org.
- By consenting to participate you acknowledge that you meet the following hardware and software requirements:

To use this service you will need a computer with internet access and an internet browser that supports 128-bit encryption (Microsoft Internet Explorer 11, Microsoft Edge as well as Google Chrome, Safari 8 and Mozilla Firefox.).

For important tax reporting reasons, you should always print and retain your December 31 year-end Member Statement.

By enrolling, you acknowledge and accept these terms & conditions.



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Capital Communications Federal Credit Union Electronic Account Status Notices

Receive some of your required notices via our secure Connect-24 environment. By receiving these notices in this manner, you not only get the information sooner, but you help the Credit Union in its efforts to protect the environment.

Faster Get the information concerning your account activity quicker

Efficient Save time and money by eliminating paper processing and postage

Secure Reduce the risk of your account information being accessed or intercepted by others

Notification & Delivery: Each time a notice is generated, you will be sent an email from CAP COM instructing you to log into Connect-24 and click on "Online Services" for an important notice.

Electronic Insufficient Funds Notices Disclosure

Once you enroll in the CAP COM Account Status eNotification Program, you will no longer receive any of the following notices concerning your account status on paper through the United States Postal Service.

- Notice of Insufficient Funds
- Notice of Transfer
- Notice of Courtesy Payment
- Notice of Deposit Required
- Notice of Uncollected Funds
- Past Due Notice
 - 15 day
 - 30 day
 - 45 day
- Certificate Renewal Notice

You will be notified by email each time a notice is generated

By consenting you are agreeing to receive any of the above listed notices by electronic means. Your consent to participate applies only to the notices stated above and does not include other notices or promotional materials. You may convert back to the paper copy of these notices at any time with no cost to you by notifying the Credit Union.

You must advise the Credit Union of future e-mail address changes.

All notifications and changes can be made by contacting our Call Center at (518) 458-8986 or (800) 634-2340 or by sending an email to service@capcomfcu.org

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